

Roll No.

Y – 2809

B.T.M. (Fourth Semester) EXAMINATION, May/June-2021

Paper – 402

ORGANIZATIONAL BEHAVIOUR

Time : Three Hours

Maximum Marks : 40

Minimum Pass Marks : 16

Note—Attempt *all* the questions. All questions carry equal marks.

Unit-I

1. What is meant by organisational behaviour ? Explain the scope of organisational behaviour. 8

Unit-II

2. What is meant by organisation development ? Discuss in brief the methods of organisation development. 8

Unit-III

3. Is the attitude static ? Describe the methods of bring change in the attitudes. 8

Unit-IV

4. What is the importance of motivation in industry ? Discuss the factors that influence motivation. 8

Unit-V

5. What is meant by transactional analysis ? Explain its main characteristics. 8

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